



Terms of Reference - Complaints Committee

As per section 27 of *The Pharmacy and Pharmacy Disciplines Act*:

Complaints committee

27(1) The complaints committee is established consisting of:

(a) at least three persons appointed by the council, the majority of whom are to be licensed pharmacists, if a complaint is against a licensed pharmacist or a proprietor;

(b) at least three persons appointed by the council, the majority of whom are to be licensed pharmacy technicians, if a complaint is against a licensed pharmacy technician; or

(c) at least three persons appointed by the council, the majority of whom are to be a combination of licensed pharmacists and licensed pharmacy technicians, if a complaint is against:

(i) a licensed pharmacist or a proprietor; and

(ii) a licensed pharmacy technician.

(2) No member of the discipline committee and no elected member of the council is eligible to be a member of the complaints committee.